BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2008-254-E - ORDER NO. 2008-587

AUGUST 22, 2008

IN RE:	Complaint of Autherine Tucker on Behalf of)	ORDER REQUESTING
	Hope Tucker v. Duke Energy Carolinas, LLC)	INVESTIGATION BY
)	OFFICE OF
)	REGULATORY STAFF

This matter comes before the Public Service Commission of South Carolina ("Commission") on the above referenced complaint filed June 30, 2008, by Autherine Tucker on behalf of Hope Tucker against Duke Energy Carolinas, LLC ("Duke Energy"). The complaint is in the form of a letter signed by "Autherine Tucker for Hope Tucker" regarding certain matters of Hope Tucker's account with Duke Energy. Duke Energy filed an Answer and Motion to Dismiss the Complaint of Tucker on July 31, 2008.

According to the complaint, Autherine Tucker was given permission to handle this complaint on behalf of Hope Tucker. Duke Energy in its answer avers that Autherine Tucker does not have standing to pursue the complaint on behalf of Hope Tucker. Further the complaint alleges that Hope Tucker requested that Autherine Tucker be added on the account in question. Duke Energy in its answer states that Autherine Tucker "was not a joint party on the account" of Hope Tucker.

Due to uncertainty regarding what name or names are or should appropriately be on the account at issue, the Commission requests the Office of Regulatory Staff ("ORS"), under the authority of S.C. Code Ann. §§ 58-3-200 (Supp. 2007) and 58-4-50(A)(2)

(Supp. 2007), to investigate and determine the current status of the account at issue with

regard to whether the names of both Hope Tucker and Autherine Tucker currently appear

on the account; or whether there are records that such a request has been made and the

status of that request. Upon completion of its investigation, ORS is to report its findings

to the Commission as soon as possible but no later than August 29, 2008.

This Order shall remain in full force and effect until further order of the

Commission.

BY ORDER OF THE COMMISSION:

Elizabeth B. Fleming, Chairman

ATTEST:

John E. Howard, Vice Chairman

(SEAL)